

MAAO 2018 Summer Conference

Red Jacket Beach Resort Room Reservations Information

It is time to think about the MAAO Summer Conference!! Room Reservations are now **OPEN!** The Agenda will be out in a couple of weeks, do not delay in booking your room as we tend to sell out at the main hotel and have to use a sister hotel as overflow.

The MAAO Summer Conference will be held Tuesday, June 19th – Friday, June 22nd at the Red Jacket Beach Resort, South Yarmouth, Massachusetts. Session topics to include: a panel of experts on Assessing related topics; The Assessor Challenge-Best Practices Power Program; the latest from the DOR-DLS; and Journey to Assessment Excellence...From Stage 1 to Stage 4.

Please Note the Following:

- MAAO conference rates are valid for the nights of Sunday, June 17th – Thursday, June 21st (*Patriot Properties User Group meeting is on Monday, June 18th, therefore the hotel allows the MAAO group rate to begin the 17th*). If you wish to stay before or beyond our conference, guest rooms are subject to the standard best available rate at time of reservation.
- Standard “Run of the House” rooms are priced at \$158.00 per night, plus tax (total including tax is \$176.49 per night). Family room accommodations are priced at \$209.00 per night, plus tax (total including tax is \$233.45 per night).
- It is the policy of the MAAO that the conference rate is for only one room per registrant. **If registrants wish to reserve more than one room, the additional rooms will be at the market rate of the Red Jacket.** (*The MAAO utilizes every room available at the RJB for our conference attendees.*)
- Please make your **ROOM** reservation via telephone with the Red Jacket Reservation line (you cannot utilize the online registration)! Please **do not call the Red Jacket Beach Resort directly** as the front desk is not equipped to handle this group reservation.
- ***You must go through the corporate reservations!***

Please use the following:

Red Jacket Room Reservations: (800) 672-0500

Group Code: 520528

- A first night’s deposit at time of booking **is required** to confirm your reservation. The deposit may be paid via credit card or check. If paying by check, payment must be received by the resort within 21 days of making your reservation.
- **You will be required to provide a credit card upon arrival for your room. This is a requirement of the hotel for liability and incidentals.** The hotel will expect payment for your accommodations upon arrival or prior to arrival (i.e. have the community provide you with either a check or the corporate credit card OR you will be expected to provide your own!).
- Municipalities are **NOT** exempt from room tax, per the DOR (Ch. 64G).
- You can make a request for a room but there is (as in the past) no guarantee that you will get your request.
- **Family accommodations are on a first come first serve basis and are only the family accommodations located within the hotel.** These are very limited and I

recommend that you contact the Red Jacket Reservations Office early to make your reservations.

- You will still need to register on the MAAO website for the conference itself. If a person is not registered for the MAAO conference they will be required to pay the Red Jacket market rate for the room they are book in (which varies). The hotel will provide the MAAO with a rooming list that will be cross checked with our registrant list.
- **Room reservation cut-off date is Friday May 18, 2018**, so make your reservations early. Reservations received after this date will be accepted by the Resort on a space available basis.
- **If you need to change your stay or cancel your stay, YOU MUST DO SO 10 DAYS PRIOR TO YOUR STAY TO RECEIVE A REFUND.**

If you have any questions regarding this, please contact Christine Purple at adminasst@maao.org or 774-249-8624. *Again, do not call the hotel directly as the staff there are not equipped to answer your questions or make your reservation.*